### AN EMAIL ADDRESS, MAILING ADDRESS, AND PHONE NUMBER ARE REQUIRED IN CASE WE NEED TO CONTACT YOU ABOUT THIS ORDER.

| NAME (FIRST) PLEASE PRINT (LAST)   |  | EMAIL R   | EQUIRED                               |                      | PHONE                       | CELL HOME                     |                |                 |
|--|--|---|---------------------------------------|----------------------|-----------------------------|-------------------------------|----------------|-----------------|
| STREET ADDRESS REQUIRED FOR SHIPPING   |  | CITY  |                                       |                      | STATE                       | ZIP                           |                |                 |
| HOST NAME(S)   |  |   |                                       |                      |                             |                               |                |                 |
| DELIVERY TO A P.O. BOX IS ONLY AVAILABLE FOR SHIPMENTS   | S TO AL  | ASKA, HAWAII, PUER  | TO RICO, U.S. VIRGIN IS               | SLANDS, GUAM, AM     | ERICAN SAMO                 | OA, U.S. TERRITOR             | RIES, AND APO  | /FPO LOCATIONS. |
| 10 1 0   |  |   |                                       |                      |                             |                               |                |                 |
| pampered chef.   | Iten   | n# PRODU  | СТ                                    |                      |                             | Qty.                          | Price          | Total           |
| JANUARY 2017 • GUEST SPECIAL   |  |   |                                       |                      |                             |                               |                |                 |
| 0.11.0.11.1.1 20.11 0.020.1 0.1 20.11.12   |  |   |                                       |                      |                             |                               |                |                 |
| CHOOSE 1 OF 5 VEGGIE PREP TOOLS  |  |   |                                       |                      |                             |                               |                |                 |
| FRFF   |  |   |                                       |                      |                             |                               |                |                 |
|  |  |   |                                       |                      |                             |                               |                |                 |
|  |  |   |                                       |                      |                             |                               |                |                 |
|  |  |   |                                       |                      |                             |                               |                |                 |
| WITH \$75 PURCHASE   |  |   |                                       |                      |                             |                               |                |                 |
|  |  |   |                                       |                      |                             |                               |                |                 |
| - 64   |  |   |                                       |                      |                             |                               |                |                 |
|  |  |   |                                       |                      |                             |                               |                |                 |
|  |  |   | ( ) U 475                             |                      |                             | 1.6                           |                |                 |
|  | GUES   | SPECIAL: Choose   | one free with \$75 purc               | chase (before tax ar | nd shipping a               | nd after any disco            | unts) per part | y/order.        |
|  |  | e Strip Maker <del>\$14.50</del><br>Micro-Cooker® <del>\$9.50</del> | ☐ The Vegetarian Ta☐ Vegetable Peeler |                      | Ð □ Large I                 | Micro-Cooker® <del>\$12</del> | FREE           |                 |
| 1 -  | -  | 've hosted a party in the past year, write your email add           |                                       |                      |                             |                               |                |                 |
| <ul> <li>□ Earn extra income with a flexible schedule.</li> <li>□ Host a cooking or catalog party and get</li> </ul> | receive 10% off you  | ial). 10% Past Host Discount – Product Subtotal A =                 |                                       |                      |                             |                               |                |                 |
| free products!  ☐ Receive my monthly eNewsletter filled with   | HOST SPECIAL (available only to current host) OR FUTURE PARTY PICK (available only to past host from whom this party was I |   |                                       |                      |                             |                               |                |                 |
| recipes, tips, and food facts.   |  |   |                                       |                      |                             |                               | +              |                 |
| Item # PANTRY Qty. Price Total   |  |   |                                       |                      | Product Subtotal B =        |                               |                |                 |
|  |  |   |                                       |                      |                             | rect to you*<br>t Amount**    | +              |                 |
|  |  |   |                                       |                      | up to \$9                   | 99.99                         |                |                 |
|  |  |   |                                       |                      | \$200 ar                    | \$199.99<br>nd over           |                |                 |
|  |  |   |                                       |                      | Ship to                     | host*                         | \$5.25 +       |                 |
|  |  | l F   | <br>Pantry Amount =                   |                      |                             |                               | btotal C =     |                 |
| Payment ☐ Cash ☐ Check <sup>†</sup>  |  | 10% Past Host Discount –  |                                       |                      | % Sales Tax +               |                               |                |                 |
|  |  | Pantry Subtotal =   |                                       |                      | Subtotal D =                |                               |                |                 |
| Please make check payable to  Credit card — we accept VISA OBSCOVER  |  | % Food Tax +  |                                       |                      | Pantry Total + Subtotal E = |                               |                |                 |
|  |  | Pantry Total =  |                                       |                      | C Round Up your order +     |                               |                |                 |
| Card Number ORDERS SUBJECT TO ACCEPTANCE IN ILLINOIS   |  |   |                                       |                      | to feed the hungry.         |                               |                |                 |
| Expiration Date Cardholder Billing ZIP Code (Requ  | uired)   |   |                                       |                      |                             | Gra                           | nd Total =     |                 |
| Name on card (print)   |  |   | t orders delivered with               |                      | Your consu                  | ultant is:                    |                |                 |
|  | contiguous states and APO/FPO addresses.  **Product Subtotal B + Pantry Total  |   |                                       |                      |                             |                               |                |                 |
| Signature  |  | For other chipment  | ontione see hack of e                 | aloc receipt         |                             |                               |                |                 |

†When we use information from your check to make an electronic funds transfer, funds may be withdrawn from your account as soon as the same day your payment is received, and you will not receive your check back from your financial institution.

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### **Shipping and Handling Charges**

For orders shipped to:

### 48 contiguous states and APO/FPO addresses

- Host, co-host, and guest orders shipped to the host address: \$5.25
- Direct Ship to guest address: Use Product Subtotal B + Pantry Subtotal from the front page as the product amount on the chart at right to calculate price.

Non-contiguous states and territories: Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa, and Northern Mariana Islands

- Host and co-host Direct Ship: 15% of product amount\* + \$3.00 (minimum \$6.75, maximum \$15.00)
- Guest Direct Ship: 15% of product amount + \$3.00 (minimum \$6.75, maximum \$50.00)
- Guest order shipped to host: 15% of product amount + \$3.00 (minimum \$6.75, maximum \$50.00)\*\*



- \*For host and co-host, product amount is the item subtotal after Free Product Value and all discounts have been applied.
- \*\* Guest shipping to host is not available to Alaska or Hawaii.

Direct Ship Rates

| Product Amount    | Price  |  |  |  |
|-------------------|--------|--|--|--|
| up to \$99.99     | \$7.25 |  |  |  |
| \$100 to \$199.99 | \$9.25 |  |  |  |
| \$200 and over    | 7%     |  |  |  |

Shopping with Pampered Chef is easy. We hope you enjoy your products. If you have any issues, we're here to help.

# **ORDER CANCELLATION**

You may cancel your order within three business days from the date of the order. Please contact your consultant. If you cancel your order within three business days from the date of the order, you must make available to the Company any goods delivered to you under the terms of this sale in substantially as good as condition as when received. You must comply with the Company's instruction regarding return shipment of products at the Company's expense and risk. If you make products available to the Company and the Company does not pick them up within 20 days of the date of your notice of cancellation, you may retain or dispose of the products without further obligation. If you do not make the products available to the Company, or if you agree to make the products available to the Company and you do not do so, then you remain liable for the purchase.

## **GUARANTEES**

We guarantee that customers will be completely satisfied with our products.

**Pantry Products**—Our guarantee on consumable products is limited to spoilage, damage in shipping, or error on our part.

**Other Products**—Durable or non-consumable products have a minimum one year satisfaction guarantee unless otherwise noted. Misuse or use contrary to the Use and Care instructions will void all product guarantees. Guarantees extend only to original purchasers or first gift recipient.

**Extended Manufacturer's Guarantee**—Products with the \*\* symbol have an extended guarantee for the identified number of years. This guarantee covers repair or replacement only. It covers defects in materials and workmanship. It does not cover commercial use, abuse, misuse, ordinary wear and tear, or an act of God. Incidental or consequential damages are not recoverable. If actual product replacement cannot be made due to unavailability, we may, in our sole discretion, offer comparable product replacement or credit which shall not exceed the price paid towards future product purchases.

**Lifetime Guarantee**—Products with the ① symbol have a Lifetime Guarantee. This guarantee covers repair or replacement only. It covers defects in materials and workmanship. It does not cover commercial use, abuse, misuse, ordinary wear and tear, or an act of God. Incidental or consequential damages are not recoverable. If actual product replacement cannot be made due to unavailability, we may, in our sole discretion, offer comparable product replacement or credit which shall not exceed the price paid towards future product purchases.

**Limited Guarantee**—Products with the symbol have a Limited Guarantee. This guarantee covers only satisfaction with the product, manufacturing defects, or damage during shipping that is reported within 30 days of the ship date of the order/show. Upon timely notification, the product can be returned for replacement, refund, or exchange. Incidental or consequential damages are not recoverable. © 2016 Pampered Chef used under license.

Returned items must be unused, in original packaging, and with the original sales receipt. Refunds shall not exceed the price paid. **Outlet Products**—Items purchased from the Outlet are FINAL SALE and may not be returned or exchanged unless damage in shipping occurs. Exchanges for damaged product are subject to availability. **Replacement Parts**—Replacement parts have replacement-only guarantee for the same period of the product guarantee. No exchanges or refunds.

# RETURNS: EXCHANGES/REPLACEMENTS/REFUNDS

We're delighted to have you as a Pampered Chef customer. Our products are selected only after careful testing; however, if you are not completely satisfied with your purchase within one year for any reason, please return the item for an exchange or refund of the merchandise value. Proof of purchase (your Order #) is required for all returns. You can access your Order # from your Pampered Chef Account. Contact our Solution Center to submit your request for replacement, exchange, or refund:

# Solution\_Center@pamperedchef.com (888) OUR-CHEF (687-2433)

Your request is approved when the Solution Center issues an Approved Return Authorization Reference Number.

**Returns within 30 days of Ship Date**—Upon the Solution Center's authorization of exchange, replacement, or refund, we will arrange pre-paid shipping for your return, when applicable.

**Returns after more than 30 days from Ship Date**—You'll need to return the product to the Company. Return packaging and any shipping charges are your responsibility. Returns must be received before any exchange, replacement, or refund is processed.

Shipping Products Back to Pampered Chef—Please print the Reference Number you receive from the Solution Center on the outside of the package. Failure to include the Reference Number will delay the return process. Also, returned products should be securely packaged. Please use the original case or protective sleeve or be sure to pack the product so that sharp points or edges do not cut through the packaging.

**Exchanges**—Any price difference for an exchange will be adjusted. **Replacements**—If actual product replacement cannot be made due to unavailability, we may, in our sole discretion, offer comparable product replacement or credit which shall not exceed the price paid toward future product purchases.

**Refunds**—Refunds shall not exceed the price paid.

## Remember

All Outlet and pantry products are FINAL sale and cannot be returned or exchanged unless damage in shipping occurs. All items must be made available for return to Pampered Chef Home Office. Please do not discard any product unless you have been informed that you are not required to return the item.

